



PACIFIC COAST COMMUNITY SERVICES, INC.

Google IT Professional Certificate

Classes held at 1790 Shattuck Ave. Berkeley, CA 94709

\$2,100 per 3-month block
Tutoring Support - Certificate of Completion

About this Professional Certificate:

This five-course self-paced on-line certificate, developed by Google, includes innovative curriculum designed to prepare you for an entry-level role in IT support. A job in IT can mean in-person or remote help desk work in a small business or at a global company like Google. The program is part of Grow with Google, a Google initiative to help create economic opportunities for all Americans.

Upon completion of the certificate, you can share your information with top employers like Cognizant, GE Digital, H&R Block, Hulu, J.M. Smucker, Infosys, Intel, KForce, MCPc, PNC Bank, RICOH USA, Sprint, TEKSystems, UPMC, Veterans United Home Loans, Walmart and their subsidiaries, and of course, Google.

Through a mix of video lectures, quizzes, and hand-on labs and widgets, the program will introduce you to troubleshooting and customer service, networking, operating systems, system administration, and security. Along the way, you'll hear from Googlers with unique backgrounds whose own foundation in IT support served as a jumping point for their careers.

By dedicating 8 – 10 hours a week, you can complete the certificate in about eight months. You can skip through content that you might already know and speed ahead to the graded assessments.

Prerequisites:

Completion of 2 college level Computer Information Systems, Information Technology and Digital Media courses.

PCCS Tutoring Support

PCCS will provide, *by appointment*, tutoring support to both motivate and accelerate to assure successful outcomes. Qualified students are expected to complete this course in 2 to 4 blocks of support.

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