

# October 2019

Classes held at Pacific Coast Community Services - 1790 Shattuck Ave. Berkeley, CA 94709

September '19						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

November '19						
S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
29	30	1	2	3	4	5
6	7	8	9 9 am - 11 am Customer Service session10-1 Class 1 11 am - 1 pm Call Center session 10-2 Class 1 1 pm - 3 pm Customer Service session 10-3 Class 1 3 pm - 5 pm Call Center session 10-4 Class 1	10 9 am - 11 am Customer Service session10-1 Class 2 11 am - 1 pm Call Center session 10-2 Class 2 1 pm - 3 pm Customer Service session 10-3 Class 12 3 pm - 5 pm Call Center session 10-4 Class 2	11 Food Service ServSafe Courses <u>As Scheduled</u> Food Handler Renewal - 1 day class Food Service Individualized 2 day class Food Handling Program - 4 Week	12
13	14	15	16 9 am - 11 am Customer Service session10-1 Class 2 11 am - 1 pm Call Center session 10-2 Class 3 1 pm - 3 pm Customer Service session 10-3 Class 3 3 pm - 5 pm Call Center session 10-4 Class 3	17 9 am - 11 am Customer Service session10-1 Class 4 11 am - 1 pm Call Center session 10-2 Class 4 1 pm - 3 pm Customer Service session 10-3 Class 4 3 pm - 5 pm Call Center session 10-4 Class 4	18 Food Service ServSafe Courses <u>As Scheduled</u> Food Handler Renewal - 1 day class Food Service Individualized 2 day class Food Handling Program - 4 Week	19
20	21	22	23 9 am - 11 am Customer Service session10-1 Class 5 11 am - 1 pm Call Center session 10-2 Class 5 1 pm - 3 pm Customer Service session 10-3 Class 5 3 pm - 5 pm Call Center session 10-4 Class 5	24 9 am - 11 am Customer Service session10-1 Class 6 11 am - 1 pm Call Center session 10-2 Class 6 1 pm - 3 pm Customer Service session 10-3 Class 6 3 pm - 5 pm Call Center session 10-4 Class 6	25 Food Service ServSafe Courses <u>As Scheduled</u> Food Handler Renewal - 1 day class Food Service Individualized 2 day class Food Handling Program - 4 Week	26
27	28	29	30 9 am - 11 am Customer Service session10-1 Class 7 11 am - 1 pm Call Center session 10-2 Class 7 1 pm - 3 pm Customer Service session 10-3 Class 7 3 pm - 5 pm Call Center session 10-4 Class 7	31 9 am - 11 am Customer Service session10-1 Class 8 11 am - 1 pm Call Center session 10-2 Class 8 1 pm - 3 pm Customer Service session 10-3 Class 8 3 pm - 5 pm Call Center session 10-4 Class 8	1 Food Service ServSafe Courses <u>As Scheduled</u> Food Handler Renewal - 1 day class Food Service Individualized 2 day class Food Handling Program - 4 Week	2
3	4	<p>Notes</p> <p><b>October 9 - Start Wednesday/Thursday Class</b></p> <p>*Elective Classes are:            - <del>Call Center - Telephone Services</del>            - <del>Retail Sales - Store Operations</del>            - <del>Inventory Control - Logistics</del>            - <del>Computer Basics</del></p> <p>Elective Classes will be scheduled as <u>Student demand</u> requests are received..  <b>Food Service ServSafe Classes will be As Scheduled and demand requires. Please call or email.</b></p> <div style="border: 2px solid red; padding: 5px; display: inline-block;"> <p><b>By appointment only:</b>              Google IT Essential Professional Certificate - an advanced course for students with considerable IT experience</p> </div> <div style="border: 2px solid green; padding: 5px; display: inline-block; text-align: center;"> <p>Course Descriptions &amp; Prices can be found on the <a href="http://www.pcconline.org">www.pcconline.org</a> website.</p> </div>				